

REFUND & CANCELLATION POLICY

Thank you for registering for our programs and training services. We are dedicated to ensuring a rewarding and beneficial experience for all participants. Please review the following terms and conditions that govern the Refund Policy.

Request Submission Deadline: All requests for a refund must be formally submitted to griXQE nexgen in writing within commencement of program. Requests received subsequent to this period shall not be considered.

Registration Fee: The initial Registration Fee is definitively Non-refundable.

Governance: All terms and conditions pertaining to the refund and cancellation of services shall be governed by the specific policies of griXQE nexgen's Learning & Development entity.

Processing Timeline: All approved refunds shall be processed within three (3) to four (4) weeks following the official approval of the refund request by the griXQE nexgen's Learning & Development department.

Force Majeure/Events: Our Learning & Development entity reserves the inherent right to postpone, cancel, or change the location of an event due to circumstances beyond its control, including but not limited to force majeure events (e.g., floods, earthquakes, political instability, trainee illness, etc.).

Performance Termination: We reserve the discretion to terminate a trainee's engagement at any time if performance is deemed unsatisfactory.

Service Termination Notification: Upon confirmation that your services are not deemed satisfactory, the Company may terminate your services by providing prior notice in lieu thereof.

Refunds: Duplicate payment

The refund for any duplicate payment inadvertently made by the delegate shall be processed via the original method of payment within seven (7) to ten (10) working days post intimation by the customer.